

Privacy Notice

Art Hotel Szeged 6720 Szeged, Somogyi str. 16. Tax number: 24199544-2-06

Newsletter

I. Subscription to our newsletter through the subscribe menu entry.

Subscribing to our newsletter is possible through the menu entry "Newsletter subscription" accessible from the front page of our website. By providing your personal information, such as first name, last name, e-mail address and possible further data at your discretion by ticking the related checkbox, and by clicking "Subscribe" button afterwards, you decidedly contribute to and give your permission to receive newsletters, marketing or promotional materials from Art Hotel Plusz Ltd electronically to the e-mail address previously provided – and by post in case you provided your postal address, too. In addition, you give your permission to Art Hotel Plusz Ltd. to process your personal data for advertising and market research purposes as provided in this privacy statement. By ticking the checkbox related to the newsletter subscription, you furthermore permit Art Hotel Plusz Ltd. to forward your personal data to Accent Hotel Solutions Ltd. (1132 Budapest, Visegrádi u. 31.), for your data to be processed for advertising and market research purposes by Accent Hotel Solutions Ltd., and to receive newsletters from Accent Hotel Solutions Ltd.

II. Subscription in the course of online bookings

We hereby wish to inform you, that by ticking in the checkbox related to newsletter forwarding permission in our online booking system, you decidedly contribute to and give your permission to receive newsletters, marketing or promotional materials from Art Hotel Plusz Ltd electronically to the e-mail address previously provided during your online booking procedure – and by post in case you provided your postal address, too. Inasmuch as you deliberately contribute to this by ticking the related checkbox, Art Hotel Plusz Ltd. has the right to forward the data provided online during the booking process, by the same token, Accent Hotel Solutions Ltd. is entitled to handle your personal data for advertising and market research purposes, and is authorized to sending newsletters.

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III. Subscription via phone call or in person

By ticking in the relevant checkbox on the registration form on the reception of Art Hotel Szeged, or by confirming via your answer to our e-mail sent alluding to your telephone inquiry, you decidedly contribute to and give your permission to receive newsletters, marketing or promotional materials from Art Hotel Plusz Ltd electronically to the e-mail address previously provided – and by post in case you provided your postal address, too. In addition, you give your permission to Art Hotel Plusz Ltd. to process your personal data for advertising and market research purposes as provided in this privacy statement.

By ticking in the relevant checkbox on the registration form on the reception of Art Hotel Szeged, or by confirming via your answer to our e-mail sent alluding to your telephone inquiry, you furthermore permit Art Hotel Plusz Ltd. to forward your personal data provided on the registration form or in your confirmation letter to Accent Hotel Solutions Ltd. (1132 Budapest, Visegrádi u. 31.), for your data provided on the registration form or during your phone inquiry to be processed for advertising and market research purposes by Accent Hotel Solutions Ltd., and to receive newsletters from Accent Hotel Solutions Ltd.

Please note that you may at any time be entitled to revoke your statement of consent for sending newsletters without justification. You can also send your withdrawal statement using the unsubscribe link at the end of the electronic newsletters for advertising purposes or by post or e-mail to Art Hotel Plusz Ltd, respectively Accent Hotel Solutions Ltd to any of the contact information contained in this guide.

Data protection

By subscribing to our newsletter, by completing the registration form or by booking online, you give your permission to process your personal data for the sake of fulfilment of your demanded services as provided in this privacy statement.

We undertake to keep the personal data of persons using our services or using our on-line booking system or subscribing to our newsletter confidentially and taking responsibility for ensuring that we fully comply with the applicable data protection laws at all times. In all respects, we comply with the provisions of the Data Protection Act, such as <u>Act CXII of 2011 on Informational Self-Determination</u> and <u>Freedom of Information ("Privacy Act")</u> and other applicable laws. The concepts of personal data are applied in accordance with the provisions of the Privacy Act. We reserve the right to change the information provided in this Privacy Statement without prior notice to any such change in the relevant legal provisions or in the case law. At all times, out of the versions of the "Privacy Notice", the one presented on Lotustherme.net will be considered valid. The operator of the personal data collected related to the usage of the online booking system and the newsletter, and related to the services provided by the Art Hotel Plusz Ltd., is the Art Hotel Plusz Ltd.





Data management was registered under NAIH-58840/2012 in the Data Protection Register maintained by the Hungarian National Authority for Data Protection and Freedom of Information.

Your personal information gathered via online bookings or newsletter subscription will be handled for market research and advertising, especially for the purpose of sending promotional and information newsletters to you as a voluntary subscriber. We only handle personal data based on the consent of the person concerned or for the purpose of fulfilling our legal obligations. Your personal data will only be used by Art Hotel Plusz Ltd. in accordance with your data management consent, in conformity with the provisions of the relevant legislation. Data management is adequate for all stages of this purpose. Any personal information that you voluntarily provide or is handled according to the applicable laws, will be recorded, handled and processed to fulfil the services you request. Only the information that is necessary to complete these services is required from you.

In this respect, we are committed to fully comply with the following privacy policy:

- Personal data is collected and handled fairly and legally.
- Personal data is collected only for specific, legitimate purposes and unlike this target, we will not use it.
- The way in which the data is handled and stored can be used to identify the person concerned only for the time needed for data management.
- We only handle data that is essential for data management purposes.
- The data we manage is accurate, complete and, if necessary, timely.
- The storage of data does not take longer than is necessary for the purpose to be used.
- In the course of handling the data, the rights of the persons concerned in the Privacy Act and other relevant laws are fully guaranteed.
- We provide technical and organizational measures and develop procedural rules that are necessary to prevent unauthorized or illegal use of personal data, data loss or data destruction.

By entering a data management consent, you assent to the processing, storage, and handling of your personal information as described above.

Access to the stored data to a third party is only permitted as described in this notice. Your personal data will only be transmitted to third parties in accordance with our statutory obligations or by your statement of consent. The transmission of data happens in commitment to observation of legal requirements, and only if the third party covenants to comply with the applicable data protection provisions.





Please be aware that you are responsible for the authenticity of your personal information and we do not take responsibility for any damages resulting from false information.

You can always contact our company for information about handling your personal information. The contact details of our company are included in the imprint.

At your request, we provide detailed information about the data we manage, the purpose, legal basis, duration of the data management and our activity related to data management. You may also request the correction, deletion or blocking of your personal information. In addition, you may exclaim against the handling of your personal data in accordance with the applicable legal provisions. If you do not agree with our decision on your protest, you may contact the court within 15 days from the date of communication of the judgement.

We also inform you that your personal information stored in our system can be deleted upon request. You can also send an application by post, or by e-mail to Art Hotel Plusz Ltd. to any of the contact details found in the imprint. Please note that for the Accent Hotel Solutions Ltd's data management and newsletter submissions, Accent Hotel Solutions Ltd.'s data protection information is the normative.

Information on the Electronic Observation System on the premises of Art Hotel Szeged operated by Art Hotel Plusz Ltd.

Dear Guests!

- We hereby inform you that in Art Hotel Szeged, located at 6720 Szeged, Somogyi str. 16., Art Hotel Plusz Ltd. (6720 Szeged, Somogyi street 16.), operates an electronic observation system. The hotel's electronic monitoring systems are handled by the hotel's manager.
- Please note that the rules for the use of the electronic monitoring system are governed by the provisions of Act CXXXIII of 2005 on the rules of personal and property protection and private detective activity, and <u>Act CXII of 2011 on Informational Self-Determination and Freedom of</u> <u>Information ("Privacy Act")</u>.
- 3. Accordingly, the operation of the electronic observation system happens according to Act CXXXIII of 2005 paragraph 2, by deliberate consent, for the sake of protection of human life, physical integrity, and substances, for the purpose of preventing and observing accidents, catching the perpetrator in act, and verifying the violation of law. Since the use of the electronic monitoring system involves data management, this activity is under the supervision of the Hungarian National Authority for Data Protection and Freedom of Information (NAIH).
- 4. Please note that it is an explicit consent to the processing of data if you enter a room monitored with camera, knowing this information.

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- 5. Registration number of data management by Art Hotel Plusz Ltd.: NAIH-81183/2014
- 6. Scope of managed data: pictures and other personal information of the guests visible on videorecords.
- 7. The electronic monitoring system operates 24 hours a day, seven days a week.
- 8. Regarding the stored recordings of the camera surveillance and recording system operated by Art Hotel Plusz Ltd., the persons entitled can only have an insight for the purpose of proving the violations of human life, bodily integrity and property and to identify the perpetrator or other events or accidents involving life or physical integrity.
- 9. Art Hotel Plusz Ltd. registers the insights into the recordings, the name of the person conducting it, the reason and the time of monitoring the data in a record. To protect the privacy of your personal data, the data stored on the servers detailed below will be protected by a personalized username and password, which helps determine which data is eligible and when it is accessed.
- 10. Transmissions shall only be possible in the case of an ongoing procedure with regard to unlawful conduct or breach of obligations, to the cognizant authorities, courts or tribunals. The data transferred may include recordings of relevant information from the camera system, as well as the names of the persons that may be included in the recording.

Please note that those concerned whose rights or legitimate interests are affected by the recording of images, may request a copy of the recordings made with the electronic observation system and request the deletion of the recordings in accordance with the relevant legal provisions. In addition, whose right or legitimate interest is affected by the recording of an image, may request Art Hotel Plusz Ltd. within 3 working days from the day of the recording, not to exterminate or delete the data by verifying their right or legitimate interest.

We also inform you that you may at any time request information about the handling of your personal data from Art Hotel Plusz Ltd. You may also request the correction or blocking of your personal information in accordance with applicable legal provisions. In addition, you may object to the handling of your personal information.

We wish to inform you that in the event of violation of your rights, you may bring the matter to court in accordance with the provisions of applicable law and, at the NAIH notice, anyone may initiate an investigation claiming that there has been a violation of the personal data or there is a direct danger.

11. The following cameras operate in 3 groups of Art Hotel Plusz Kft.:

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<u>1st group</u>: 11 outdoor cameras covering the entire area of the underground guest-garage. The purpose of the observation is to protect the cars parked in the parking lot:



Recordings are stored on the back office server for 3 business days. Reconsideration of recordings is made by the director of Art Hotel locally or, in the event of the hotel manager being prevented, the hotel's current on-call manager is entitled in case of the violations and events specified in point 5.

The location of the cameras:

Basement 01 - Landfill Basement 02 – Landfill Basement 03 – Landfill + Landfill Basement 04 – Geo thermal Basement 05 – Maintenance room Basement 06 – Internal parking Basement 07 – Guest entrance Basement 08 – Gas reception + staff entrance Basement 09 – Staff entrance Basement 10 – Transformer room Basement 11 – VIP parking

<u>2nd group</u>: The entrance to the hotel's wellness area is monitored by 1 camera. The purpose of the observation is to protect life and physical integrity. It also justifies the property protection goal of the guests' substances often taken by the guests to the wellness area and left unattended.

Recordings are stored on the back office server for 3 business days. Reconsideration of recordings is made by the director of Art Hotel locally or, in the event of the hotel manager being prevented, the hotel's current on-call manager is entitled in case of the violations and events specified in point 5.

The location of the camera:

An outdoor camera oriented towards the wellness entrance.





<u>3rd group</u>: The exterior and interior entrances to the hotel are monitored by 34 different cameras. The purpose of the observation is primarily to safeguard the property, assets, inventory and property of the hotel's guests imported into the hotel, which is particularly justified in view of the entrance, the reception and storage rooms of the hotel. The purpose of the observation is also to prevent accidents involving life and physical integrity and to reconstruct these events in case of their occurrence.

Recordings are stored on the back office server for 3 business days. Reconsideration of recordings is made by the director of Art Hotel locally or, in the event of the hotel manager being prevented, the hotel's current on-call manager is entitled in case of the violations and events specified in point 5.

The location of the cameras:

Ground floor exterior

- GF 01 Barrier
- GF 02 Somogyi street
- GF 03 Staff entrance
- GF 04 Gateway to Somogyi street
- GF 05 Gateway to the library
- GF 07 Designated smoking area of the staff
- GF 08 Yard
- GF 12 Atrium

Ground floor interior

- GF 06 Restaurant rear
- GF 08 Restaurant main
- GF 10 Main entrance
- GF 11 Elevator foreground
- GF 13 Lobby bar
- GF 14 Bar
- GF 15 Reception



1st Floor

- 1st floor 1 Guest stairway, elevator, Somogyi conference room, rooms 101-102
- 1st floor 2 Rooms 105-108, Housekeeping, room 112, staff stairway, rooms 116-119
- 1st floor 3 Somogyi conference room, rooms 101-107, rooms 116-121
- 1st floor 4 Room 108, HK, rooms 109-112
- 1st floor 5 Rooms 112-115, staff stairway

2nd floor

 2^{nd} floor 1 – Guest stairway, elevator, office and laundry room entrance, Zrínyi conference room, rooms 101-102

2nd floor 2 – Rooms 205-208, Rooms 216-219

2nd floor 3 – Room 208, HK, Room 212, staff stairway, room 216

- 2nd floor 4 Rooms 207-208, HK, rooms 209-211
- 2nd floor 5 Rooms 212-215, staff stairway

3rd floor

- 3rd floor 1 Guest stairway, elevator, wellness entrance, rooms 301-302
- 3rd floor 2 Rooms 305-308, rooms 313-316
- 3rd floor 3 wellness entrance, rooms 301-307, rooms 313-318
- 3rd floor 4 Rooms 308-309, HK
- 3rd floor 5 Rooms 310-312, HK

4th floor

- 4th floor 1 Guest stairway, elevator, Rooms 401 and 411
- 4th floor 2 Rooms 402-407, staff stairway
- 4th floor 3 Rooms 401,402, 406-411